

Credit Card Authorization and Travel Booking Agreement Form

Date: _____

Client Name: _____

Quantity	Product Description	Net Price	Taxes	Fees	Unit Total	Total	Initials
1	European Rail ticket travel consultation and booking deposit. Applicable towards final payment, non-refundable if no tickets booked. No exceptions.	\$100.00				\$100.00	

Booking Deposit Policy and Disclosure: If you have **not yet** purchased your Eurail tickets or Eurail passes from All Europe Rail, then as a courtesy up to two legs of your trip will be booked, and a copy of the booking sent to you. Should you require further booking our agents will not be able to proceed without collecting a \$100.00 non-refundable booking deposit. The full \$100.00 will be applied to your purchase. Should you decide not to purchase anything the deposit is 100% non-refundable, no exceptions.

We do apologize for any inconvenience this may cause travelers that are serious about their travel plans in Europe. Because of our high-level of customer service and knowledge of European rail travel our agents valuable time is in great demand, and unfortunately very often it is misused and to insure that their time is used helping travelers that are serious about their vacation we have had to institute this policy.

If you have any questions or concerns, please e-mail admin at admin@alleuropairail.com

Cardholder Name as it appears on card: _____

Credit Card Number: _____ Expiration: _____



CIV# _____

Four numbers printed on the front of American Express or three numbers printed on the back of your VISA or MC.

Billing Address: _____

Billing Phone: _____

Cardholder cell phone number: _____ Date of Birth: _____

Driver's License State: _____ Driver's License Number: _____

Cardholder Signature: _____ Date: _____

By signing this agreement Traveler agrees to the terms and conditions outlined herein.

Please include a copy of the front and back of your credit card, and a copy of your driver's license and fax it back to our
Booking Department at 954-252-2350.

If you have any questions, contact us at your convenience 1-800-806-7245 or admin@alleuropairail.com
Thank you for your cooperation in helping us to prevent fraud.

TERMS OF BOOKING AGREEMENT BETWEEN TRAVELER AND ALL EUROPE RAIL (Travel "Agent").

1. **Services** - All Europe Rail (Travel "Agent") is contracted by Traveler to provide complete travel planning services including air, hotel, car, rail and tour bookings as the Traveler requests.
2. **Deposits / Rebooking Fee** - Deposit is applicable to final total. Both are non-refundable, no exceptions. Rebooking fee of \$25 will be assessed on all bookings that have not been paid within the specified period.
3. **Traveler Approval** - All bookings are subject to client approval before final payment and issuance.
4. **Fares and Costs** - All fares and costs provided as quote to Traveler by Agent are subject to change and availability until paid and ticketed.
5. **Agent responsibilities** include researching and presenting to the Traveler the best travel deals available at the time of the request.
6. **Travelers responsibilities** include reviewing all offers proposed by Agent, notifying Agent in timely manner of changes before approving any bookings, placing payment on approved bookings in a timely manner, and having a good time while in Europe.
7. **Rules and Regulations** - Traveler subject to all Rules and Regulations of the travel products they elect to purchase. Traveler agrees not hold Agent liable for any penalties and fees associated with the products they of which they approve the purchase.
8. **Liability**- Agent offers travel consulting and planning services, and booking services as described here above and Traveler agrees not hold Agent liable for any of the services or lack of service of any product which they purchase. All bookings are accepted and made on the express condition that the Agent is not responsible nor liable for any loss (consequential or otherwise); damage (including, but not limited to, loss of, or damage to, passenger's clothes, baggage, property whatsoever); death, injury, delay, inconvenience or irregularity caused by, arising from, or in connection with, any defect in any vehicle or other land or sea conveyance used, rented, or traveled in; or through the negligence, willful misconduct, strikes, or other acts, defaults, or omissions of any carrier, rail company, car rental company, hotel, restaurant, or other provider of goods and services. Every booking accepted is subject to the conditions, tariffs and regulations imposed by the rail, shipping, bus, car rental, car insurance, hotel or other companies, firms, or persons concerned. Travel insurance is recommended. Travelers are responsible for insuring that they have all necessary travel documents and visas. Prices are subject to change without prior notice and can only be guaranteed after they are paid and ticketed.
9. **Fees and Commissions Schedule** - Agent promises to work as an agent for Traveler, looking for the best travel deal on their behalf. When commissions are not paid to Agent by service providers, Traveler agrees to pay a pre-disclosed booking fee to Agent at time of booking. Fees and commissions are 100% non-refundable, no exceptions. Booking fees will not be charged on taxes and will be assessed in the following manner: a. Air - \$25 per ticket issuance fee. A one time per order handling charge of \$20 may apply to all air. b. Hotels - \$25 hotel booking fee applicable to all accommodation bookings, and when commission not paid by service provider \$5 per city, \$2 per room. c. Cars - \$5 per rental segment booked, minimum one time per order \$25 booking fee applicable. d. Tours - minimum of \$15 tour booking fee to \$50 booking fee or for all-inclusive tours booking fee minimum of \$20 per person to maximum of \$49 per person payable to Agent by Traveler. Flat fee is negotiable before approval by Traveler. e. Rail Passes - no fees. f. Point-to-point tickets - \$15 - \$30 booking fee applicable only for certain routes, traveler will be notified beforehand. g. Custom Services - 9% commission payable by Traveler to Agent. Flat fee is negotiable before approval. h. Travel Consulting Deposit - \$100, deposit, which will be counted towards payment of any travel services or tickets if purchased. If none purchased, deposit is 100% non-refundable, no exceptions.
10. **Shipping** - is non-refundable, and will appear as a separate charge on client's credit card statement.
11. **Chargebacks, Chargebacks** - Traveler authorizes Agent to use the chargecard listed in this agreement to pay only for the travel services outlined in this agreement, that were requested and approved by Traveler. Amended items can be approved via e-mail; depending on cost a signed approval may be required. Shipping, fees, commissions and other charges may appear as a separate charge on the Traveler's credit card statement. \$50 processing fee applicable to all chargebacks.
12. **Refunds**- Agent will facilitate and provide support for refund procedures initiated by Traveler. Traveler is responsible for initiating all and any refund procedures.